**Nikunj M.** **SENIOR PROJECT MANAGER**

### ****PROFESSIONAL SUMMARY****

A **certified Technical Project Manager** with **12+ years of experience**, including **10 years managing multi-million-dollar IT projects** and leading teams of **40+ professionals and sub-contractors**. Proven expertise in delivering **turnkey projects, data center (DC) builds, migrations, and IT infrastructure implementations** across India, Canada, and the US. Adept at driving projects while balancing **time, scope, and cost parameters** to ensure successful execution.

### ****KEY AREAS OF EXPERTISE****

* End-to-End Project Delivery
* Project & Resource Planning
* Stakeholder & Vendor Management
* Governance & Reporting
* Scope & Change Management
* Risk Management
* Agile & Waterfall Methodologies
* Atlassian Jira & Confluence
* Scrum & Product Backlog Management
* IT Infrastructure & Networking
* Software Development & DevOps
* Microsoft Office Suite

### ****PROFESSIONAL EXPERIENCE****

#### ****Senior Project Manager | Ahead | March 2024 – Present****

* Lead program management for **product releases**, working cross-functionally to deliver impactful customer and partner experiences.
* Oversee **client and supplier relationships**, ensuring alignment on project scope and expectations.
* Provide **risk mitigation strategies** during **DC-DR revamps, ISP failover testing**, and other high-impact IT projects.
* Extensive experience with **critical IT infrastructures** (e.g., UPS, Generators, AHU) and networking (Cisco IOS, Nexus NX-OS, SDA).

#### ****Senior Project Manager | AVI-SPL, Virginia (Remote) | Aug 2023 – Jan 2024****

* Led a **multi-story data center migration project**, ensuring **redundant WAN/LAN and Palo Alto security implementation**.
* Managed **35+ team members and subcontractors**, coordinating global CAD teams and **DC/DR design enhancements**.
* Collaborated with **cross-functional teams** to deploy and configure **routing, switching, and security solutions**.
* Ensured project completion **on time and within budget**, utilizing **Oracle NetSuite** for financial and project tracking.

#### ****Senior Project Manager | DXC Technology, Virginia (Remote) | Aug 2021 – July 2023****

* Managed projects worth **$150M+** and led a team of **40 professionals**.
* Specialized in **change management, financial analysis (BAC, EAC, CVs), and Agile methodologies**.
* Executed multiple cloud migration projects:
  + **On-prem to Azure server migrations**.
  + **Azure Logic & Function Apps development**.
  + **Kubernetes infrastructure monitoring and diagnostics**.
  + **Database migrations and server decommissioning**.
* Extensive experience in **routing, switching (RIP, EIGRP, OSPF, BGP, HSRP), and structured cabling (CAT6a, Fiber Optics, OTDR testing)**.
* Utilized **ServiceNow (SNOW) & PPMC** for project and resource management.

#### ****Technical Project Manager | Team Computers Pvt. Ltd., India | June 2019 – July 2021****

* Acted as a **Business Analyst** for a key client, integrating **Tableau** for analytics and reporting.
* Specialized in **compute, storage, and virtualization projects** using **HPE Hyper-Converged, Dell SC, and IBM Storage**.
* Managed **multi-story DC deployment** with redundant **UPS, Precision AC, FM200, and WLD**.
* Led migration from **on-prem Microsoft Office to O365**.
* Worked with **SAP FI, SD, MM, PS**, and **Slack for collaboration**.

#### ****Project Manager | Velocis Systems Pvt. Ltd., India | May 2014 – May 2019****

* Successfully delivered **$60M+ projects**, ensuring risk and cost management.
* Led one of **India’s first Cisco SDA and ACI deployments** in **capital markets and banking sectors**.
* Oversaw **Cisco SD-WAN deployments, data center migrations, and disaster recovery implementations**.
* Managed **VOIP, AV, and multi-location networking projects**, collaborating with **OEM TAC for troubleshooting**.
* Created **HLD, LLD, migration plans, and governance reports using Microsoft Project, PowerPoint, and Office Suite**.
* Used **Zoho for project management**.

#### ****Duty Manager / Network Engineer | Nirmal Datacomm Pvt. Ltd., India | July 2012 – April 2014****

* Managed **L1 network support teams** and OEM TAC communications.
* Coordinated **turnkey IT infrastructure projects**, including **active and passive network components**.
* Attended Cisco and IT audits, ensuring post-sales process compliance.

### ****EDUCATION & CERTIFICATIONS****

* **Bachelor of Science (Information Technology)** | Himalayan Institute, India
* **PMP (Project Management Professional)** | PMI (Valid until March 2027)
* **Certified Scrum Master (CSM)** | Scrum Alliance (Valid until September 2026)
* **Generative AI Overview for PMs** | PMI
* **Microsoft Azure Fundamentals (AZ-900)** | Microsoft

### ****TOOLS & TECHNOLOGIES****

* **Project Management:** Jira, Confluence, ServiceNow, PPMC, NetSuite, Zoho
* **Cloud Platforms:** Microsoft Azure, O365 Migration
* **Networking & Security:** Cisco IOS, Nexus NX-OS, SD-WAN, BGP, Palo Alto
* **Infrastructure & DevOps:** Kubernetes, OTDR Testing, Structured Cabling
* **Data & Analytics:** Tableau, SAP FI, SD, MM, PS
* **Collaboration Tools:** Microsoft Office Suite, Slack